Banner News

System Downtime

Banner/GoSOLAR Unavailability

Please be aware that Internet Native Banner (INB), Web for Faculty and Web for Student will be unavailable Saturday November 15th through Sunday November 16th. The system will again be available Monday November 17th. We apologize in advance for any inconvenience.

What you should know about Campus ID conversion in Internet Native Banner

Effective Monday, November 17, 2008 ALL users of Internet Native Banner (INB) will use their Campus ID and CampusID password to log into Internet Native Banner.

If you experience difficulties logging into INB on Monday November 17th, first, verify that your CampusID is active and that you know your password. This can be achieved by following the instructions on the CampusID website:

https://campusid.gsu.edu/index.cfm

Users can look up their Campus ID, activate their CampusID, change the CampusID password, set up security questions related to the CampusID, or if you have forgotten your CampusID password, users can reset the password here.

If you continue to experience problems, please contact the Banner Systems Office at 404-413-2264 or send an email to bantrain@gsu.edu. You can also contact the help desk at 404-413-4357 or help@gsu.edu.
Campus ID and WebXtender Users

INB users who also use WebXtender will receive the message below indicating that their password is being synchronized. Users should just click the “OK” button. If after clicking the “OK” button you receive an error message, please contact the Banner Systems Office at 404-413-2264 or bantrain@gsu.edu.

Banner Systems Office
Policy, Procedure, and Documentation changes

Due to the CampusID conversion of Internet Native Banner (INB), the Banner Systems Office has made the following changes to policies, procedures, and documentation effective Monday November 17th:

- The Banner Systems office can no longer reset user passwords. Should a user forget their password to log into INB, the user must go the CampusID web-page to reset their CampusID password.

- All users are required to have an active CampusID before an INB account can be assigned.
Banner Systems Office
Policy, Procedure, and Documentation changes

- All Banner Account ID request forms have been updated to reflect the CampusID change. Please discard any previously printed ID request forms. The new version of the ID request form is a fill-able form with drop down boxes to allow users to select their Department or College.

- All new Banner account requests require a valid Panther#.

- The Banner Basic Navigation documentation has been updated to reflect the change to CampusID

- The CampusID change affects ALL instances including the Training Portal (B7LAB). Users will use their CampusID to log into the Training Portal.