

Division of Student Services Staff Development

Becoming an Invitational Leader—June 2004

Keynote speaker Dr. Betty L. Siegel, former president of Kennesaw State University. Dr. Siegel presented ideas from her book, Becoming an Invitational Leader. The book is an innovative and practical guide for leadership based upon the principles of trust, respect, optimism, and intentionality.

Excellence: Mission Possible—September 2004

A day-long staff development program featuring the movie Apollo XIII presented by the SURVIS GROUP. The program focuses on “successful failure” in order to create a stimulating environment, uniting leaders to a growth process of identifying and applying excellent leadership principles.

Disney Keys to Excellence—June 2005

A day-long staff development program presented by Walt Disney World facilitators. The program is designed to look at the “business behind the magic” from Walt Disney World insiders, who share the successful business practices and unique philosophies that have made the Disney name synonymous with creativity, quality and innovation the world over.

Dr. Margaret Barr—September 2005

Dr. Barr is author and editor of several books on the subject of critical issues in Student Services. She was the keynote speaker for the annual kickoff breakfast. Her topic centered on 360 degree leadership with the emphasis on the individual, regardless of their role, as a leader.

Kingdomality—February 2006

A day-long staff development program focusing on how to create high-performance teams, assign appropriate tasks, hiring and rewarding employees, and creating an effective, efficient, fun, and profitable workplace.

The Oz Principle—May 2006

A day-long staff development presented by Partners in Leadership. The program focuses on getting results through individual and organizational accountability.

Semester Orientations for New Employees—fall and spring semesters 2004, 2005, 2006

A two-hour program presented by leaders in the Division of Student Services. The program provides valuable information, insights to the University, and “orientation” to life in the Division of

Student Services. Each semester program includes staff members who have joined the Division within the last three months.

Assessment of Student Learning Outcomes—academic years 2003 - present

An on-going process of implementing an improved student learning environment that promotes the integrated learning and development of all students, supports the academic mission of the university, and produces sustained commitments to intentional lifelong learning. Keeling and Associates presents a series of professional development programs which includes workshops, retreats, and mid-year “check-ups” with leaders in the Division of Student Services. The series is designed to help staff develop assessment strategies, methods, measures, tools, and reports with which to determine its success in achieving those learning outcomes.