



Job Specification

Job Title: Network Planning Analyst, Intermediate
BCAT Code: 464X AG
Pay Grade: G18

Effective Date: April 1, 2007
Revision Date: February 1, 2007
FLSA Status: Exempt

General Description

Provides routine to complex professional level support for the university's core network infrastructure. This also includes management of the core network hardware, providing technical support, and training IT staff.

Examples of Duties

- Provides routine to complex core network equipment support.
- Identifies and manages internet protocol (IP) addresses.
- Provides customer service support to users of the core network.
- Documents maintenance conducted on equipment and logs in completed user requests.
- Ensures the security of the network using various technologies.
- Evaluates core network software and hardware.
- Designs and monitors core network's routine to complex infrastructure.
- Trains and mentors core network staff.
- Performs other professional level network analysis duties as assigned.

Knowledge, Skills, and Abilities

- Knowledge of data processing and core network principles, practices, and equipment.
- Knowledge of large integrated systems and event driven programming.
- Knowledge of Windows 2000 & XP, Banner, Spectrum, Unix, and an understanding of client/server computing, programming languages (COBOL, C, C++, Visual Basic, Pearle, Java, relational databases (Oracle), crystal, SQL/PL SQL, LANs, etc).
- Ability to multi-task and use independent judgment.
- Effective time management, customer service, analytical, and organizational skills.
- Effective oral and verbal communication with external and internal customers.

Minimum GSU Hiring Standards

Bachelor's degree and three years of experience; or a combination of education and experience.

The above is a general description of duties performed by employees holding this job title and does not represent a complete list of duties that may be assigned to an employee.