



Job Specification

Job Title: Network Technician, Associate
BCAT Code: 603X AX
Pay Grade: G11

Effective Date: April 1, 2007
Revision Date: February 1, 2007
FLSA Status: Non-Exempt

General Description

Provides entry-level technical support for the university's local area network. This support includes maintaining and upgrading local area networks.

Examples of Duties

- Maintains and upgrades local area networks.
- Assists in installing local area networks.
- Serves as liaison between colleges/departments/offices and the core network infrastructure IT staff.
- Provides technical service support to users of the local area network.
- Documents maintenance conducted on local area network hardware and software.
- Attends self-development training sessions.
- Troubleshoots and diagnoses local area network hardware and software.
- Performs other entry-level network technician duties as assigned.

Knowledge, Skills, and Abilities

- Knowledge of data processing and local area network principles, practices, and equipment.
- Knowledge of large integrated systems and event driven programming.
- Knowledge of Windows 2000 & XP, Banner, Spectrum, Unix, and an understanding of client/server computing, programming languages (COBOL, C, C++, Visual Basic, Pearle, Java, relational databases (Oracle), crystal, SQL/PL SQL, LANs, etc).
- Ability to multi-task and use independent judgment.
- Effective time management, customer service, analytical, and organizational skills.
- Effective oral and verbal communication with external and internal customers.

Minimum GSU Hiring Standards

Bachelor's degree and one year of experience; or a combination of education and experience.

The above is a general description of duties performed by employees holding this job title and does not represent a complete list of duties that may be assigned to an employee.