



**Job Specification**

**Job Title: Network Technician, Intermediate**  
**BCAT Code: 603X BV**  
**Pay Grade: G14**

**Effective Date: April 1, 2007**  
**Revision Date: February 1, 2007**  
**FLSA Status: Non-Exempt**

---

**General Description**

Provides professional level technical support for the university's local area network. This support includes installing, maintaining, and upgrading local area networks.

**Examples of Duties**

- Installs, maintains, and upgrades local area networks.
- Serves as liaison between colleges/departments/offices and the core network infrastructure IT staff.
- Participates in the evaluation and acquisition of local area network hardware and software.
- Provides technical service support to users of the local area network.
- Documents maintenance conducted on local area network hardware and software.
- Attends self-development training sessions and trains less skilled network technicians.
- Troubleshoots and diagnoses local area network hardware and software.
- Performs other professional level network technician duties as assigned.

**Knowledge, Skills, and Abilities**

- Knowledge of data processing and local area network principles, practices, and equipment.
- Knowledge of large integrated systems and event driven programming.
- Knowledge of Windows 2000 & XP, Banner, Spectrum, Unix, Cisco routers, and an understanding of client/server computing, programming languages (COBOL, C, C++, Visual Basic, Pearle, Java, relational databases (Oracle), crystal, SQL/PL SQL, LANs, etc).
- Ability to multi-task and use independent judgment.
- Effective time management, customer service, analytical, and organizational skills.
- Effective oral and verbal communication with external and internal customers.

**Minimum GSU Hiring Standards**

Bachelor's degree and two years of experience; or a combination of education and experience.

*The above is a general description of duties performed by employees holding this job title and does not represent a complete list of duties that may be assigned to an employee.*