



## **Job Specification**

**Job Title: Network Technician, Manager**  
**BCAT Code: 464X AR**  
**Pay Grade: G22**

**Effective Date: April 1, 2007**  
**Revision Date: February 1, 2007**  
**FLSA Status: Exempt**

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### **General Description**

Provides managerial level support for the university's local area network and telecommunication system. This support includes analyzing, installing, maintaining, and upgrading complex local area networks and telecommunication systems.

### **Examples of Duties**

- Coordinates the analysis, installation, maintenance, and upgrade of complex local area networks and telecommunication systems.
- Serves as liaison between colleges/departments/offices and the core network infrastructure IT staff.
- Manages the needs analysis and feasibility studies in recommending purchase and acquisition of local area networks and telecommunication systems.
- Provides technical service support to users of the local area network.
- Guides the implementation of disaster recovery, virus protection, and data-backup for local area networks and telecommunication systems.
- Documents maintenance conducted on local area network hardware and software.
- Attends self-development training sessions and trains/supervises less skilled network technicians and troubleshoots and diagnoses local area network hardware and software.
- Performs other related duties as assigned.

### **Knowledge, Skills, and Abilities**

- Knowledge of data processing and local area network/telecommunication principles, practices, and equipment.
- Knowledge of large integrated systems and event driven programming.
- Knowledge of Windows 2000 & XP, Banner, Spectrum, Unix, Cisco routers, and an understanding of client/server computing, programming languages (COBOL, C, C++, Visual Basic, Pearle, Java, relational databases (Oracle), crystal, SQL/PL SQL, LANs) Ability to multi-task and use independent judgment.
- Effective time management, customer service, analytical, and organizational skills.
- Effective oral and verbal communication with external and internal customers.

### **Minimum GSU Hiring Standards**

A bachelor's degree and five years of experience, or a combination of education and experience.

*The above is a general description of duties performed by employees holding this job title and does not represent a complete list of duties that may be assigned to an employee.*