

**GEORGIA STATE UNIVERSITY  
ADMINISTRATIVE AND SUPPORT UNIT REVIEW EMPLOYEE SURVEY  
UNIVERSITY DATABASE FALL 2003 - SPRING 2004 REPORT**

**N = 452**

**16 Administrative and Support Units**

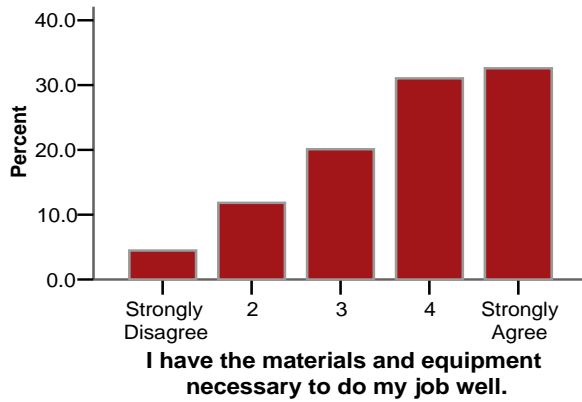
**Response rate = 87.6 percent**

**Table 1**

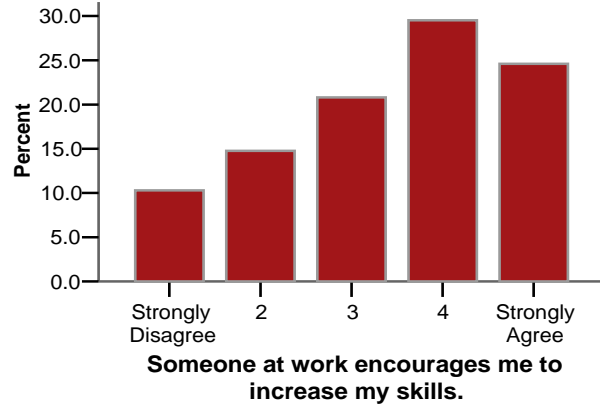
	Strongly Disagree		2		3		4		Strongly Agree		Mean*	SD	Total
	N	%	N	%	N	%	N	%	N	%			
I have the materials and equipment necessary to do my job well.	20	4.5	53	11.8	90	20.1	139	31.0	146	32.6	3.75	1.160	448
Someone at work encourages me to increase my skills.	46	10.3	66	14.8	93	20.8	132	29.5	110	24.6	3.43	1.286	447
At work, my opinions matter.	52	11.6	64	14.3	95	21.3	126	28.2	110	24.6	3.40	1.311	447
I clearly understand what is expected of me in a typical work day.	8	1.8	20	4.5	67	15.0	142	31.8	210	47.0	4.18	.965	447
I get the training I need to do my job well.	43	9.7	57	12.8	120	27.0	129	29.1	95	21.4	3.40	1.228	444
I am confident that my unit/department is meeting our customers' needs.	13	2.9	39	8.7	104	23.3	145	32.4	146	32.7	3.83	1.070	447
I receive feedback on my progress at work.	27	6.0	57	12.7	120	26.7	140	31.2	105	23.4	3.53	1.155	449
It is important to Georgia State that I do my job well.	13	2.9	15	3.4	57	12.8	95	21.3	267	59.7	4.32	1.012	447
I am held accountable for the quality and quantity of my work.	8	1.8	17	3.8	53	11.8	128	28.4	245	54.3	4.30	.941	451
People let me know when I do a good job.	38	8.4	53	11.8	100	22.2	145	32.2	114	25.3	3.54	1.225	450
I have access to all the data/information I need to do my job right.	30	6.7	51	11.4	105	23.4	151	33.7	111	24.8	3.58	1.171	448
My job makes good use of my skills and abilities.	41	9.1	46	10.2	88	19.5	132	29.3	144	31.9	3.65	1.273	451
Overall, I would recommend my unit/department as a good place to work.	26	5.8	45	10.1	86	19.2	137	30.6	153	34.2	3.77	1.189	447

\*Range: 1=strongly disagree to 5=strongly agree

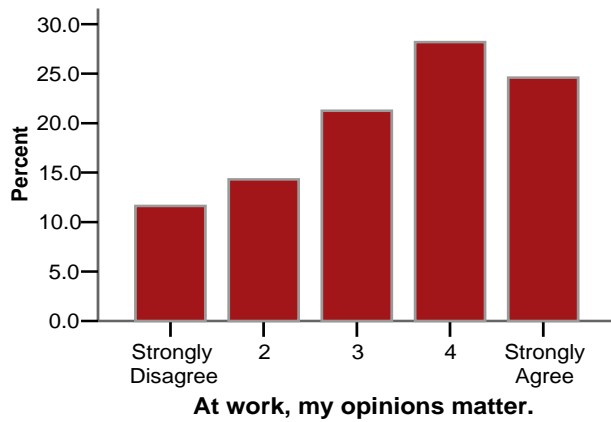
**Graph 1**



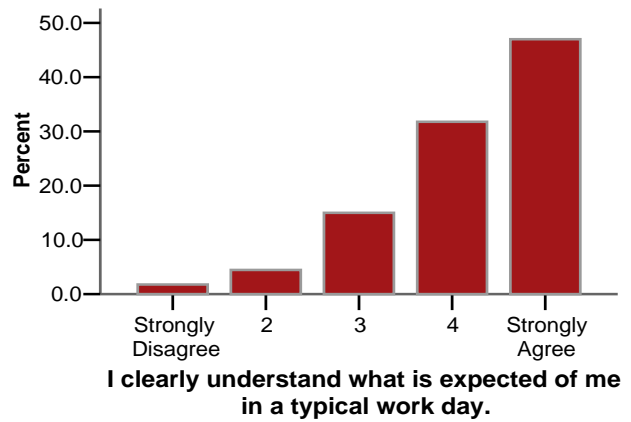
**Graph 2**



**Graph 3**



**Graph 4**



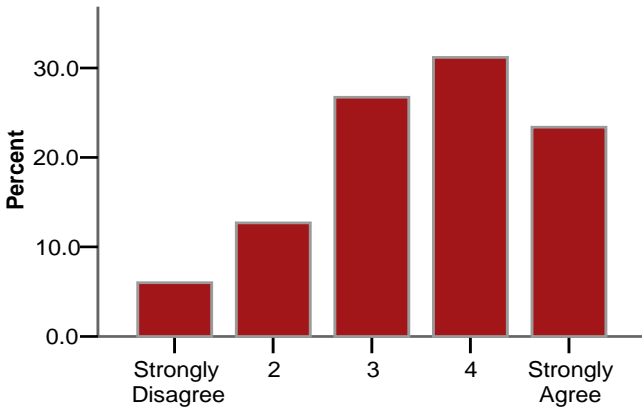
**Graph 5**



**Graph 6**

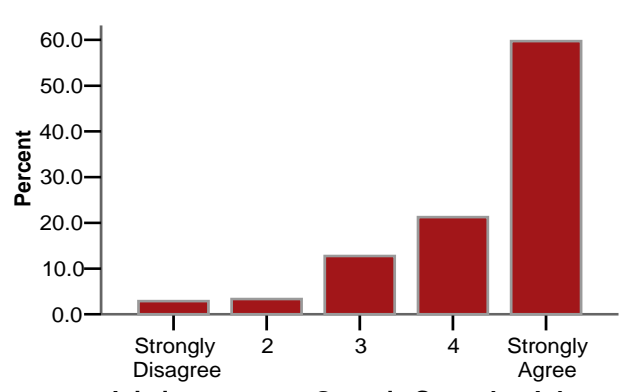


**Graph 7**



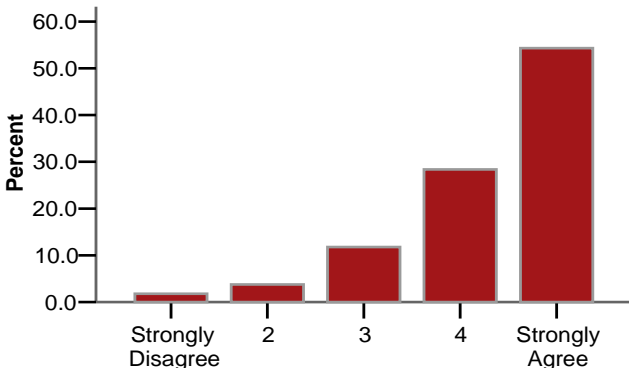
**I receive feedback on my progress at work.**

**Graph 8**



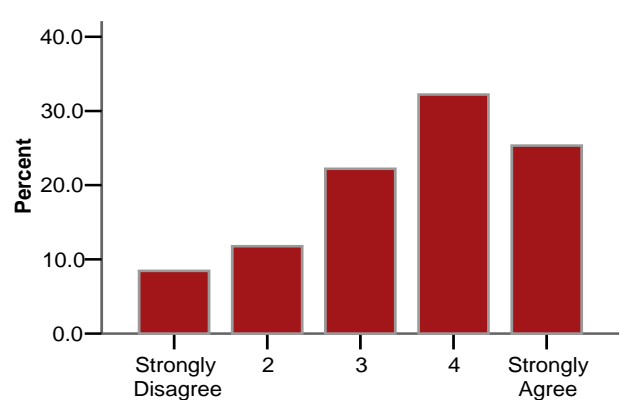
**It is important to Georgia State that I do my job well.**

**Graph 9**



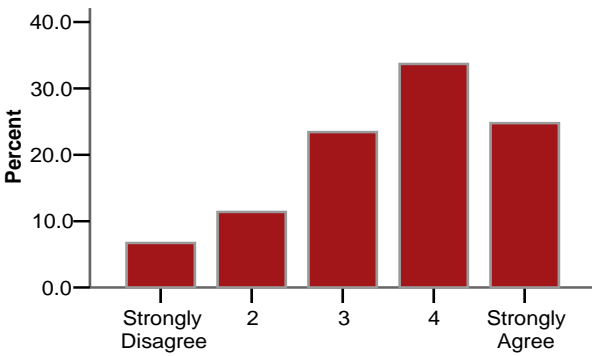
**I am held accountable for the quality and quantity of my work.**

**Graph 10**



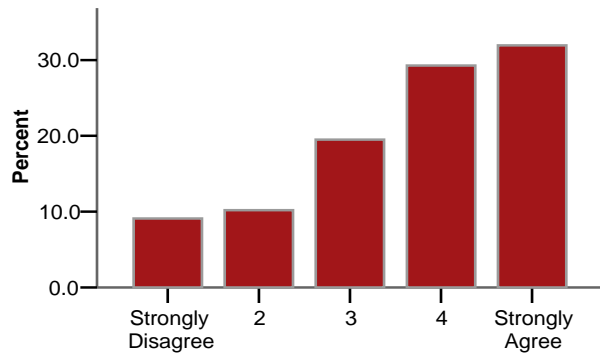
**People let me know when I do a good job.**

**Graph 11**



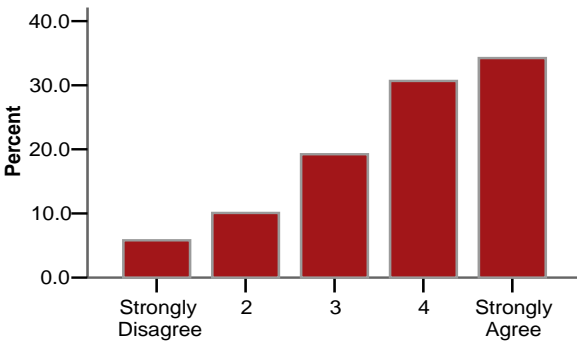
**I have access to all the data/information I need to do my job right.**

**Graph 12**



**My job makes good use of my skills and abilities.**

**Graph 13**



**Overall, I would recommend my unit/department as a good place to work.**