Workers’ Compensation Updates

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INTRODUCTION

• Georgia State University’s Workers’ Compensation Insurance is provided by the Department of Administrative Services (DOAS).

• DOAS provides the various insurance coverage for all State of Georgia entities, including universities.

• Georgia State University’s Department of Safety and Risk Management administers the Workers’ Compensation Program and other insurance needs for Georgia State University.

• DOAS has put all State of Georgia employees under a Managed Care Organization (MCO) rather than to continue the Posted Panel of Physicians format.

• The MCO that DOAS will utilize for all State of Georgia Employees is the AmeriSys Managed Care Organization.
THE BASICS
Nothing Changes

• If an employee is injured, their supervisor or the supervisor's designee, should be immediately notified (but no later than 24 hours).

• At Georgia State University, the injured employee's supervisor, or the supervisor's designee, is responsible for correctly reporting the injured employee's accident to the Workers' Compensation Claims Service and to the Department of Safety and Risk Management, at Georgia State University as soon as the employee injury is reported.

• The employee is responsible for providing the supervisor with a doctor’s status report, each and every time the employee is seen by a Workers’ Compensation Physician. The supervisor is responsible for assuring that a copy of the employee’s status report is faxed to the Department of Safety and Risk Management.
THE BASICS

Nothing Changes

• A claim must be filed so that the injured employee's medical bills can be paid. Georgia State University’s Workers' Compensation program is managed by a third party administrator, DOAS.

• The University's Department of Safety and Risk Management coordinates the claims process.
**THE BASICS**

**The Changes**

**Currently:**
The supervisor of the injured employee reports the injury to both the Claims Service and to the Department of Safety and Risk Management at Georgia State University, either before or soon after the first medical visit.

After an employee is injured, and requires medical attention outside of regular first aid treatment, the injured employee must choose a Panel Member from the current Posted Panel of Physicians for their medical care.

Georgia State University employees have been pre-authorized to see a current Panel of Physician Member for at least one visit.

**The Changes:**
The supervisor of the injured employee reports the injury to both the Claims Service and to the Department of Georgia State University.

After an employee is injured, and requires medical attention outside of regular first aid treatment, the injured employee must first call the AmeriSys Managed Care at 678-78-2828, or 800-900-1582, to obtain assistance with selecting an authorized treating physician.

Employees must call AmeriSys **before seeking any medical treatment** unless the injury requires immediate medical attention, or is life threatening.
THE BASICS
The Changes

Currently:
If an employee requires immediate medical attention, as in a life threatening emergency situation, the employee should proceed to the nearest emergency medical care facility or call 9-911 for assistance.

The Changes:
If an employee requires immediate medical attention, as in a life threatening emergency situation, the employee should proceed to the nearest emergency medical care facility or call 9-911 for assistance.

Following an employee's emergency admission, service or procedure, the Georgia State University Department of Safety and Risk Management calls the injured employee’s assigned DOAS case manager and facilitate the payment of the emergency charges.

Following an employee's emergency admission, service or procedure, the employee, or the employee's designated representative, must notify AmeriSys Managed Care of their injury by calling 678-781-2848 or 800-900-1582.
THE BASICS

The Changes

Currently:
If the injured employee requires additional care after the initial emergency care, the employee must choose a physician from the current Posted Panel of Physician as their authorized treating physician.

The chosen authorized treating physician will then evaluate the employee's treatment plan and make further recommendations.

The Posted Panel of Physicians applies only to the surrounding Atlanta area.

The Changes:
If the injured employee requires additional care after the initial emergency care, the employee must contact AmeriSys Managed Care at 678-781-2848 or 800-900-1582, and speak to a Case Manager who will assist them in selecting an authorized treating physician.

The authorized treating physician will then evaluate the employee's treatment plan and make further recommendations.

The MCO is supposed to be able to cover any employee accident/injury no matter where it happens in the world.
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<th><strong>Current WC Program</strong></th>
<th><strong>New MCO WC Program</strong></th>
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<td>First Report of Injury is filled out and called into the claims service by Supervisor</td>
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<td>Posted Panel of Physicians Notice</td>
<td>Posted Managed Care Organization (MCO) Notice</td>
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<td>Employee Access to Choice of Listed Panel Members, No Prior Authorization</td>
<td>Employee Must Call MCO To Arrange Medical Care</td>
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<td>Medical Bills, Rx, Rehabilitation, And Partial Wage Replacement Paid</td>
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INFORMATION

The new MCO Panel of Physicians, plus the new instructions for filing a claim will become effective June 15, 2006, for Georgia State University.

All previous Panels of Physicians, instructions and forms will become invalid.

All new forms, new MCO Panel and new instructions will be posted on the Georgia State University’s Department of Safety and Risk Management’s Web page on the morning of June 15, 2006.
QUESTIONS

If anyone would like a copy of this presentation they may e-mail me at SAFBHP@langate.gsu.edu and I will send them a copy.