Minutes of January 5 were approved.

**Legislative update**

Mr. Sheheane reported on the warm reception in the House of Representatives with Speaker Richardson, a double graduate of Georgia State. Mr. Sheheane noted support for (1) design funding for the Georgia State science teaching laboratories building, (2) full funding of the University System funding formula, (3) $65M for MR&R with approximately $5M to Georgia State, (4) 2% merit raise funding, and (5) open records legislation to allow donors to be anonymous. Mr. Sheheane lauded the work of Georgia State student interns at the Capitol and efforts by ALUMNET members with their legislators. He announced upcoming events, including the legislative spouses event on campus (February 8), Congressional delegation event in Washington (February 9), textbook pricing forum on campus (February 14), House higher education committee on campus (February 16), and Senate higher education committee on campus (February 21).

Dr. Patton thanked Mr. Sheheane and Mr. Lewis for their work with legislators. He noted much good news: formula funding, science teaching laboratories building design funding which is being leveraged with the Woodruff Foundation, and well-received, new housing presentation to Board of Regents by Dr. Marshall.

**Fraud and abuse presentation**

Ms. Mondello presented “Fraud and Abuse in Higher Education”. The presentation addressed (1) management accountability, (2) privacy (identity theft, spyware, spam), (3) cell phones/wireless, (4) copyrighted material, (5) product rebates, and (6) unauthorized expenditures.

Dr. Henry asked if improved internal controls following the previous presentation had changed behavior. Ms. Mondello answered that there had been fewer incidents in the last two years, but that it was important to repeat the message over and over.

Mr. Simpson voiced concern about hackers being able to access passwords. Mr. Albert responded that passwords are encrypted.

Dr. Torbert asked about availability of anti-spyware. Mr. Albert replied that such software was already available, but had to be activated.
Dr. Patton commented that new ways to commit fraud or abuse are constantly being pursued. He pointed to not checking trusted employees as the main problem. Ms. Mondello echoed that it was essential to have the same controls regardless of who is doing the job.

**Administrative and support unit evaluations**

Dr. Henry noted many units had elected to take 5% reductions rather than undergo review in FY2004 with 50% returned to the units in FY2005 and 25% in FY2006. He observed that there were no targets for review in FY2005, although some units were examining themselves for efficiencies as in the case of IS&T. Mr. Albert explained that IS&T was examining customer service with respect to accountability and productivity. He pointed out that people know technical staff members’ telephone numbers and call them directly for help, which impedes completion of their assigned work. He described a tier-structure of customer service, which would include online self-help as tier zero, direct contact service personnel as tier one, etc. Mr. Simpson commented that students were very concerned about customer service.

**Announcements**

Mr. Simpson reported concern among students about the elimination of the student technology fee based printing allowance. Mr. Albert encouraged student participation in the student technology fee committee deliberations. Dr. Patton added that the Board of Regents would be considering higher student technology fees.

Mr. Albert commented on the VISTA outage. He explained that the database at the University of Georgia had not been properly purged, and as a result the server had crashed. Dr. Adamson emphasized this was a huge problem, and asked if VISTA should be ditched for the remainder of the semester. Mr. Albert responded that he was forwarding campus communications about the problem to the University System in order to relay the message of the mission criticality of the system. Mr. Simpson commented that students were dissatisfied with VISTA.

Mr. Simpson asked about the possibility of a student services building. Dr. Patton answered that the new Humanities Building would include student services offices. Dr. Fritz pointed out that the One Stop Shop for enrollment services was under construction in Sparks Hall.